

We are Whistl

The UK's leading logistics specialist in
e-fulfilment, contact centres, mail, and parcels



Mail



Doordrop
Media



Parcels



International



Fulfilment



Contact
Centre

Who We Are...

As the UK's leading logistics specialist, we provide efficient, high-quality and competitively priced services across [Business Mail](#), [Parcels](#), [eFulfilment](#), [Contact Centres](#) and [Doordrop Media](#) both in the UK and internationally.

Trusted by more than 2,000 large and small businesses, we manage over 3 billion ecommerce and mail items every year through multiple sites across the UK.

Our mission is to grow by doing a great job, with can-do people working efficiently to deliver exceptional services to all of our customers.

See more at: www.whistl.co.uk

To find out more about us, view our [2019 Annual Report](#)



Mail

Send high volumes of addressed mail in the UK & Internationally



As the largest Down Stream Access provider in the UK we provide high quality services within [business mail](#), by collecting, sorting and processing over 50% of the UK's bulk business mail.

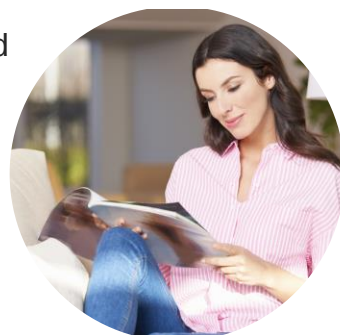
We offer a range of sorted, unsorted and hybrid mail services. In addition our experienced team at [Posthub](#) provide consultative hands-on support for impactful direct mail campaigns, which also includes data cleansing services.

Doordrop Media

A tangible and targeted delivery channel

[Doordrop Media](#) is a cost effective media choice which can be applied nationally, regionally or locally. Our range of services across distribution and sampling, allows us to offer targeted and intelligent solutions.

Highly targeted with a household reach of 29 million means you can be assured that your audience will be interested in each campaign you produce.



Parcels

Next day | 48hr | 72hr Tracked, Untracked & Part Tracked



We support all businesses including multichannel by collecting, sorting and managing the journey of their e-commerce items through to delivery using a range of carriers.

Our [parcel carrier](#) management services provide one point of contact for a range of services from tracked 24 hours to international service options. Our smart technology and proactive customer services solutions are available under both the Whistl and [Parcelhub](#) (part of the Whistl Group) brands, helping support ecommerce businesses deliver items to their customers first time.

International

Import and export items through our overseas carrier partners

We work with a broad range of UK and International carrier partners. With the benefit of a site close to Heathrow which acts as our 'international gateway' for mail and parcel services, we offer worldwide [import and export solutions](#) including a seamless custom clearance and delivery management services for customers that operate internationally, who import and export from the UK.



Fulfilment

Tailored to support your fulfilment needs



With a combined capacity of over 1.5 million sqft across multiple sites, we help businesses provide their customers with a high-quality, seamless experience from first click to final delivery.

Our multichannel [fulfilment services](#) allow you to grow your business even further, by managing your requirements and catering for all of your fulfilment needs.

Contact Centre

Bespoke contact centre solutions

With 3 dedicated contact centre locations across the UK and more than 500 seats, we provide [tailored solutions](#) for all your business needs.

Whether it be a dedicated team for all enquires, or you need help managing peak periods, outsourcing your customer services could be the solution.



Why Whistl

At Whistl, we help brands and businesses overcome challenges and help them meet their targets through a range of delivery management and customer service solutions. We are committed to supporting the business growth by continuously investing in our sites, technology and people to always provide the highest level of expert service to all of our customers.

With the continued growth in online retail have expanded our service portfolio into Fulfilment and Contact Centres. We also have the added benefit of enhancing the devices managing our parcel tracking services through [Parcelhub](#), and with our hands-on consultative support for direct mail campaigns from our [Posthub](#) team, we can provide a full delivery management supply chain service to businesses and retailers.

Whatever you are looking to deliver and wherever you need it to go - we have a service ready to support your business.



Simple



We try to be straightforward and work very hard to make sure it is easy to work with us.

Personal



With dedicated account management we provide that personal touch.

Customer Focused



By putting ourselves in your shoes, to do what's right for your business.

Transparent



We are open and honest, straight and clear, doing the right thing.

Bespoke



Creating tailored solutions to overcome challenges and help grow your business